

How to create more impact & influence as a Compliance Officer?

GOALS

As a result of the various scandals and increased regulation in the financial sector, compliance departments have been allocated even larger budgets in recent years. Yet studies show that the effectiveness of the compliance function has barely increased in proportion to the increased resources. This training seeks to help compliance officers become more than mere legal specialists in their field.

The objective of the training is:

- to provide the right relationship skills to promote compliant behaviour and to take the impact and influence of the compliance officer
 to a much higher level;
- to provide practical tips & tricks, using techniques from the behavioural sciences, to excel in any compliance function;
- to teach the most successful influence and persuasion skills.

SUMMARY

Category:

• Compliance & audit

Difficultylevel:

Advanced

Certification type:

Live webinar

Price:

- Member: € 330.00
- Non member: € 360.00
- Partner BZB: € 330.00
- Incompany: custom tailored, prices on demand

Points/hours:

• Compliance: 3

Accreditations:

• / permanent education compliance

INTENDED AUDIENCE

The training course can be followed by various target groups:

- Compliance Officers and Compliance staff;
- Internal auditors;
- Internal control officers and employees;
- Legal officers and employees.

FOREKNOWLEDGE

Advanced level training: this training requires a general basic knowledge of the subject.

CONTENT

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The training provides

- An overview of the compliance condition in which an institution may find itself
- The characteristics of different financial institutions and the most appropriate compliance approach for each of them
- An analysis of the main motivation drivers to exhibit compliance behaviour
- · Several practical tips from the behavioural sciences are discussed in detail and linked to daily compliance work
- Various practical tips from the behavioural sciences are discussed in detail and linked to day-to-day compliance work
- Using various practical examples, the links are also made with:
 - the main motivation drivers
 - o the compliance state of each institution

PRACTICAL INFORMATION

- **Duration:** ½ day of training (3 class hours)
- Hours: 09:00 to 12:30
- This training will be given online.
- Language: This training will be given in English
- Additional information: How do you start the webinar? You will receive a login and password by email to access our platform. In
 the platform you will find a link. By clicking on the scheduled date the webinar will start via Webex or Teams.
 In order to receive training points, it is important to enter your own name and surname, follow the entire training day and answer the
 questions suggested by the trainer. Do not follow the training with several people on the same PC.

METHODOLOGY

You follow a 'Live webinar' digitally in a group. It is 'learning-apart-together'. At an agreed time, the teacher and participants log in to a video conference tool, each from his or her own location and with his or her own computer. Via this tool's camera, microphone and chat function, there is an opportunity for interaction and feedback, both from the participants to the teacher and vice versa. The teaching material consists as a basis of a presentation via the MyFA learning platform, supplemented with various other items (such as digital syllabus, presentation, audiovisual fragments, etc.).

Teaching materials: PowerPoint presentation (slides)