# Intelligent Automation in Banking & Finance

## GOALS

As the financial sector faces increasing pressure to improve efficiency, reduce costs, and stay ahead in a competitive market, intelligent automation technologies like RPA (Robotic Process Automation) and AI (Artificial Intelligence) are becoming essential tools. In this training, you will discover how these technologies can transform operations in Banking & Finance, driving process improvements and enhancing customer experience. This training offers practical insights and hands-on experience with automation technologies that are reshaping the industry.

The objectives of this training are to:

- understand how banks and financial institutions are already using automation to cut costs, streamline workflows, and improve decision-making;
- gain Practical Skills: Get hands-on with live demos and use case selection workshops, empowering you to identify automation opportunities in your own organization;
- stay ahead on Compliance and Governance: Learn best practices for safeguarding data and ensuring regulatory compliance, crucial for any automation initiative in finance.

## SUMMARY

Category:

- Compliance & audit

Difficultylevel:

Advanced

Certification type:

In class training

Price:

- Member: € 575.00
- Non member: € 675.00
- Partner BZB: € 575.00
- Incompany: custom tailored, prices on demand

CPD hours:

- Bank: **6h** general
- Insurances: **6h** general
- Consumer loans: **6h** general
- Mortgages: **6h** general

## INTENDED AUDIENCE

This training course can be followed by professionals who want a comprehensive introduction to Intelligent Automation in Banking & Finance, whether they’re exploring it for the first time or seeking to deepen their understanding of this highly relevant and transformative field.

## FOREKNOWLEDGE

**Advanced level training:** this training requires a general basic knowledge of the subject.

## CONTENT

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- Intro to RPA (Robotic Process Automation) and AI
  - Build your foundation in Intelligent Automation and how it applies to finance
- Live demo
  - See firsthand the power of automation with live demonstrations of key functionalities
- Finance-Specific use cases
  - Explore proven use cases within the financial sector, from loan processing to fraud detection
- Hands-On Use Case Selection
  - Participate in an interactive session using a methodology to select the most valuable automation opportunities
- Implementation best practices
  - Learn how to plan and execute RPA and AI initiatives effectively to maximize impact
- Governance essentials
  - Dive into critical aspects of security, data protection, and compliance for automation in banking

### PRACTICAL INFORMATION

- **Duration:** 1 day of training (6 class hours)
- **Hours:** 09:00 to 17:00
- **Location:** Febelfin Academy: Phoenix building, Koning Albert II-laan/Boulevard du Roi Albert II 19, 1210 Brussels
- **Language:** This training will be given in English

## METHODOLOGY

You follow a **'Classroom training'** in a group. You, the other participants and the teacher are all present in the same classroom at an agreed time. There is an opportunity for interaction and feedback, both from the participants to the teacher and vice versa. The teaching material consists as a basis of a presentation via the MyFA learning platform, supplemented with various other items (such as digital syllabus, presentation, audiovisual fragments, etc.).